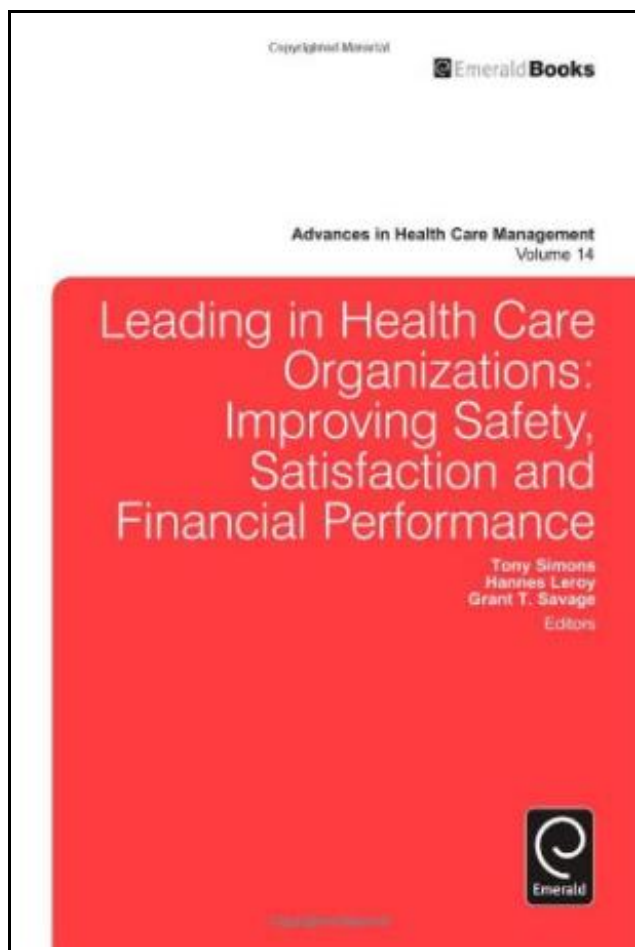


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This is an amazing book that I actually have actually read through. I am quite late in start reading this one, but better then never. You will not truly feel monotony at anytime of the time (that's what catalogs are for concerning should you ask me).

(Scottie Schroeder DDS)

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Emerald Group Publishing Limited, United Kingdom, 2013. Hardback. Book Condition: New. New.. 228 x 154 mm. Language: English . Brand New Book. Health care organizations around the world are judged in terms of a health care triple bottom line: ensuring employee and patient safety, maximizing employee and patient satisfaction, and meeting financial goals. Given the increasing burden of chronic diseases, the increasing complexity of medical interventions, and the increasing costs of care, innovative leadership is required to achieve this triple bottom line. The 14th volume of the Advances in Health Care Management research series addresses the links between leadership and safety, satisfaction or financial performance in health care management by exploring questions such as the following: (1) How does leadership impact employee safety? (2) How does leadership affect patient safety? (3) How does leadership impact employee satisfaction? (4) How does leadership affect patient satisfaction? (5) How does leadership affect financial performance? (6) How do health care organizations deploy multi-level leadership to achieve safety goals? Satisfaction goals? Financial goals? Multiple goals? (7) How do health care organization leaders establish and maintain a safety culture? A patient-centered culture? A high performance culture? Combined cultures?.



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